



# DTV THAILAND

## DESTINATION THAILAND VISA

### **Privacy Policy**

#### **DTV Thailand — Professional DTV Visa Assistance Services**

DTV Thailand Visa is an independent professional visa assistance service and is not affiliated with the Royal Thai Government, Thai Immigration Bureau, Thai embassies, or Thai consulates.

We are committed to protecting the privacy, confidentiality, and security of all personal information and supporting documents submitted through our website, forms, communication channels, and services. By accessing our website or using our services, you acknowledge and accept the practices described in this Privacy Policy.

#### **Information We Collect**

Depending on the services requested, we may collect and process the following information:

- Full name
- Email address
- Phone number
- Passport and identification details
- Visa and immigration-related information
- Travel information
- Financial, employment, freelance, or business-related documents
- Billing and payment information
- Information submitted through forms, questionnaires, email communication, or messaging platforms
- Supporting documents uploaded as part of the DTV visa preparation process

We collect only the information reasonably necessary to provide our services professionally and effectively.

#### **How We Use Your Information**

Your information and documents are used solely for purposes related to:

- DTV visa preparation and assistance services



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- Reviewing and organizing supporting documents
- Preparing and structuring visa applications
- Client communication and customer support
- Payment processing and invoicing
- Legal, compliance, and fraud-prevention purposes
- Internal operational and administrative purposes related to the requested services

We do not use your personal information for unrelated marketing purposes or sell personal data to third parties.

### **Confidentiality & Data Security**

All submitted documents and personal information are handled with strict confidentiality and stored using secure systems, protected communication methods, and restricted-access environments.

Access to client information is strictly limited only to individuals directly involved in the visa preparation, document review, customer support, or operational process.

We implement reasonable technical and organizational measures designed to help protect submitted information against unauthorized access, disclosure, misuse, loss, or alteration.

### **Sharing of Information**

Information may only be shared when reasonably necessary for:

- Visa application preparation or processing
- Payment processing services
- Compliance with applicable laws or legal obligations
- Requests from government authorities or immigration-related institutions
- Trusted third-party service providers assisting with secure operational functions

### **Third-Party Services**

Our website and services may utilize trusted third-party providers, including but not limited to:

- Payment processors



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- Secure form and document collection platforms
- Cloud storage or secure communication systems
- Analytics and website performance tools
- Customer support or communication services

### **Data Retention**

We retain personal information only for as long as necessary to provide services, comply with legal obligations, resolve disputes, and maintain business or security records.

### **Limitation of Services**

DTV Thailand Visa provides independent professional assistance related to DTV visa preparation and document organization. Final visa approval decisions are made solely by the relevant Thai embassy, consulate, immigration authority, or government institution.

We cannot guarantee visa approval outcomes, processing times, or decisions made by immigration authorities.

### **Policy Updates**

We reserve the right to modify, update, or revise this Privacy Policy at any time without prior notice.

Any updates become effective immediately upon publication on our website or platforms. Continued use of our services constitutes acceptance of the updated policy.

### **Contact**

If you have any questions regarding this Privacy Policy, your submitted information, or how your data is handled, please contact us through our official support channels.

DTV Thailand Visa  
Professional DTV Visa Assistance Services